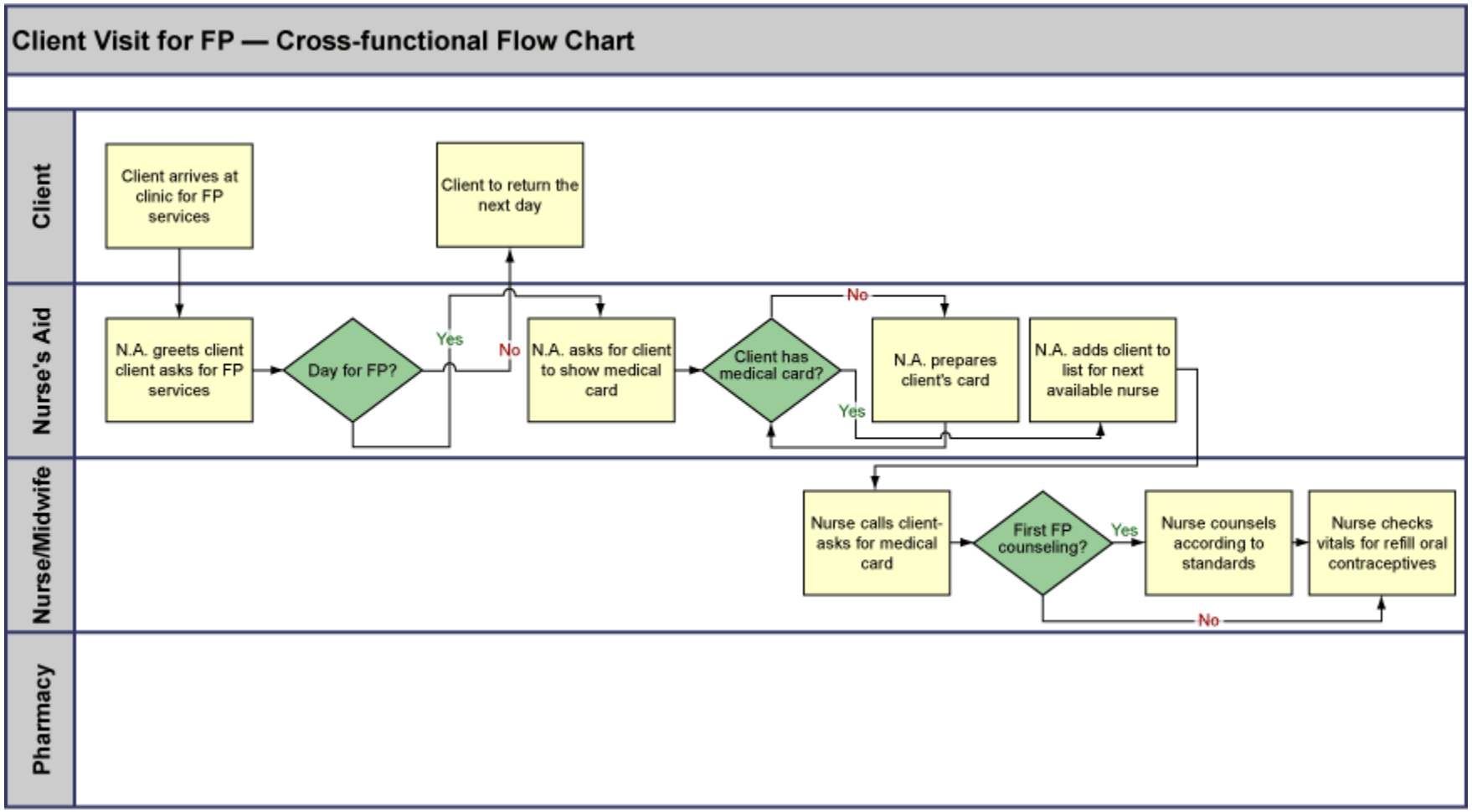
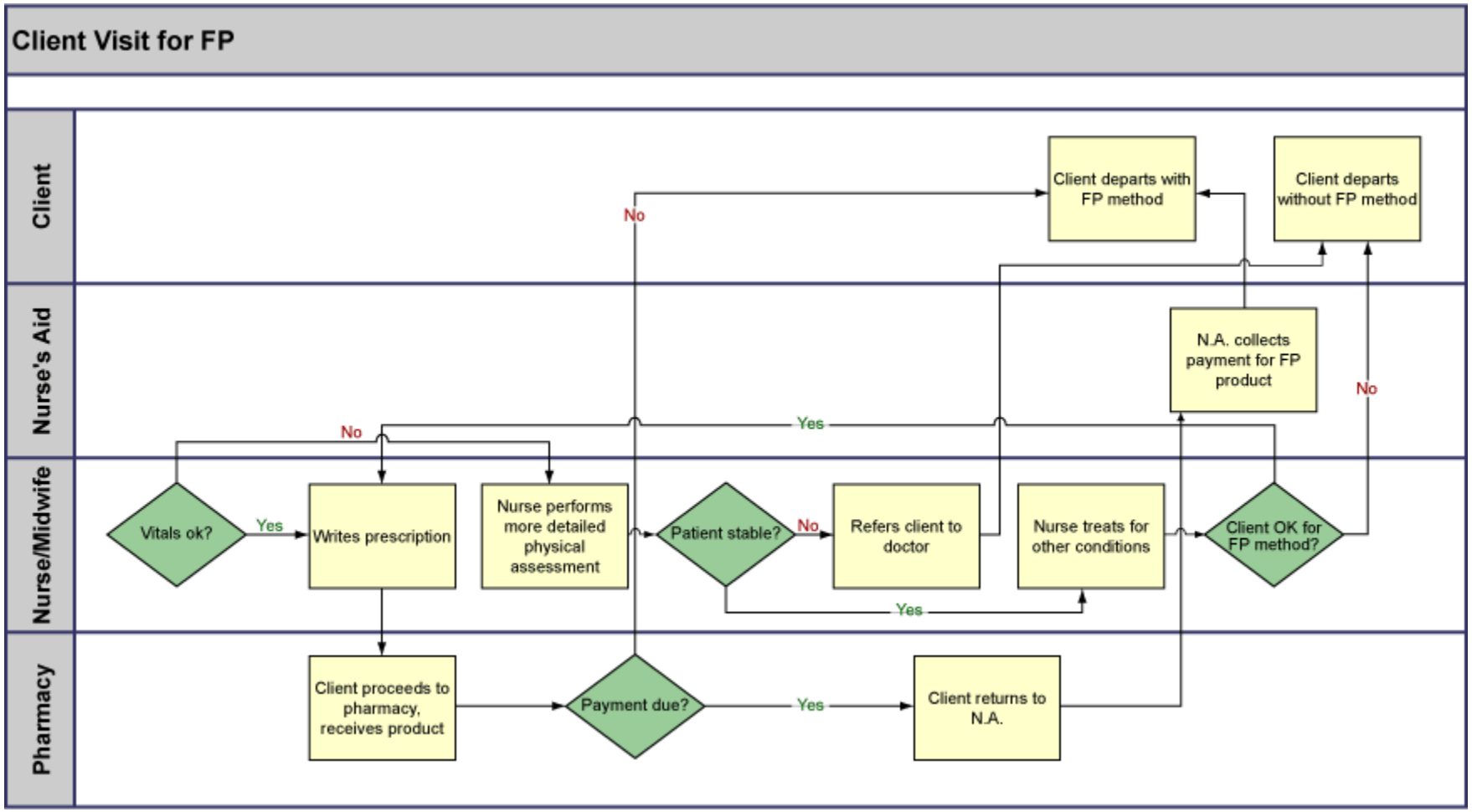
Cross-functional Process Map - example



Cross-functional Process Map – example (continued)